

Jangipur College

Murshidabad

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

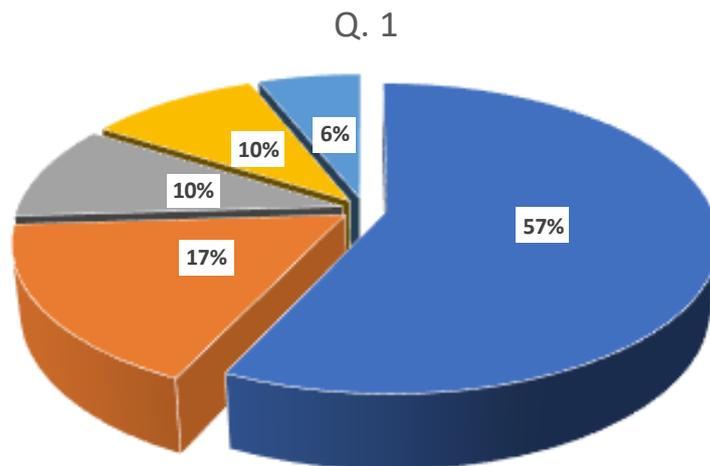
2020-21

Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions and its analysis in pie chart form for offline student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

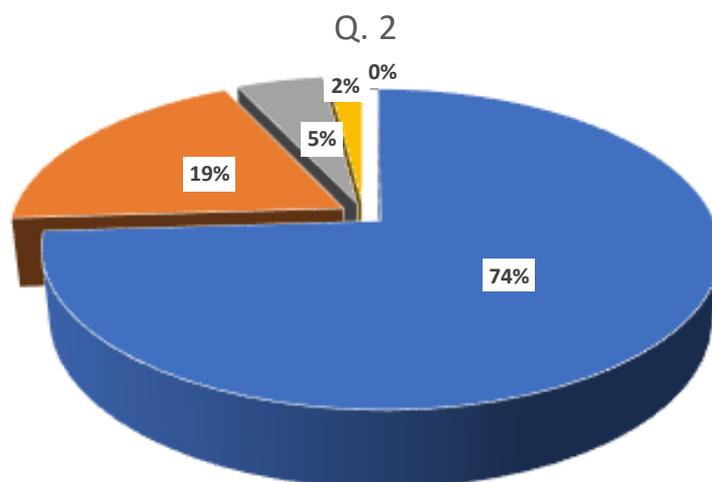
Question No. 1	
Options	No. of students responds
4 – 85 to 100%	488
3 – 70 to 84%	146
2 – 55 to 69%	86
1 – 30 to 54%	86
0 – Below 30%	51



■ 4 – 85 to 100% ■ 3 – 70 to 84% ■ 2 – 55 to 69% ■ 1 – 30 to 54% ■ 0 – Below 30%

2. How well did the teachers prepare for the classes?

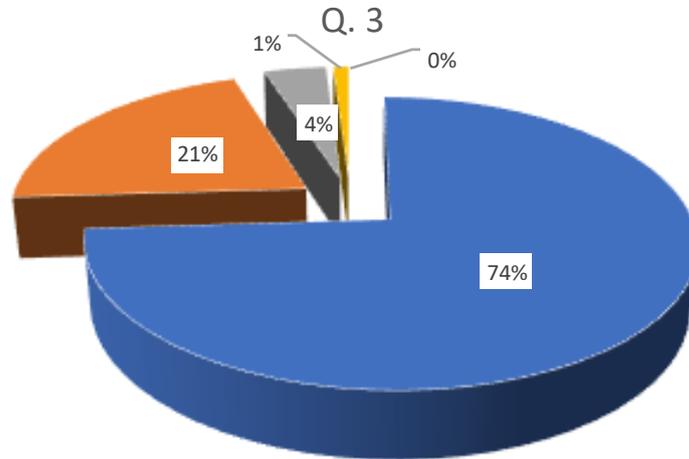
Question No. 2	
Options	No. of students responds
4 – Thoroughly	633
3 – Satisfactorily	163
2 – Poorly	43
1 – Indifferently	17
0 – Won't teach at all	0



■ 4 – Thoroughly ■ 3 – Satisfactorily ■ 2 – Poorly ■ 1 – Indifferently ■ 0 – Won't teach at all

3. How well were the teachers able to communicate?

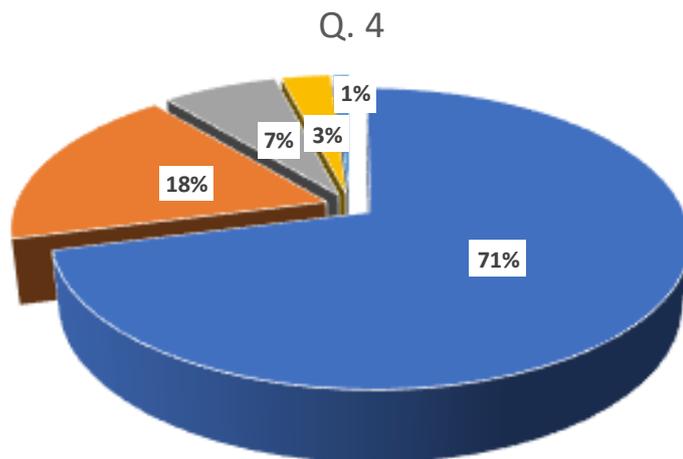
Question No. 3	
Options	No. of students responds
4 – Always effective	633
3 – Sometimes effective	180
2 – Just satisfactorily	34
1 – Generally ineffective	9
0 – Very poor communication	0



- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

4. The teacher’s approach to teaching can best be described as

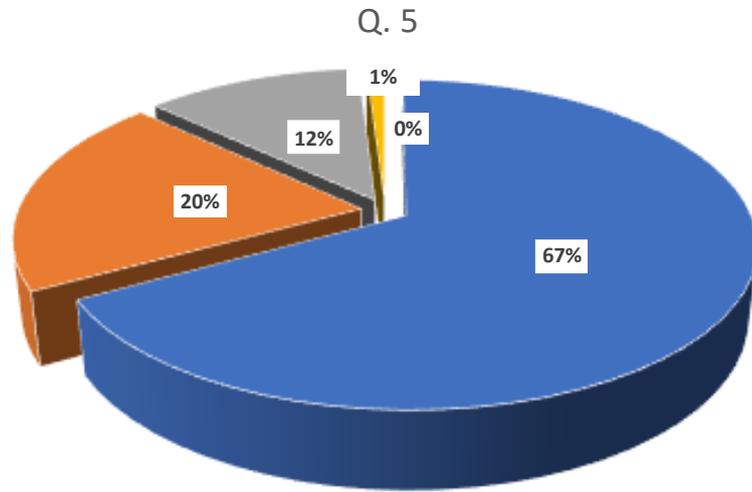
Question No. 4	
Options	No. of students responds
4 – Excellent	608
3 – Very good	154
2 – Good	60
1 – Fair	26
0 – Poor	09



- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

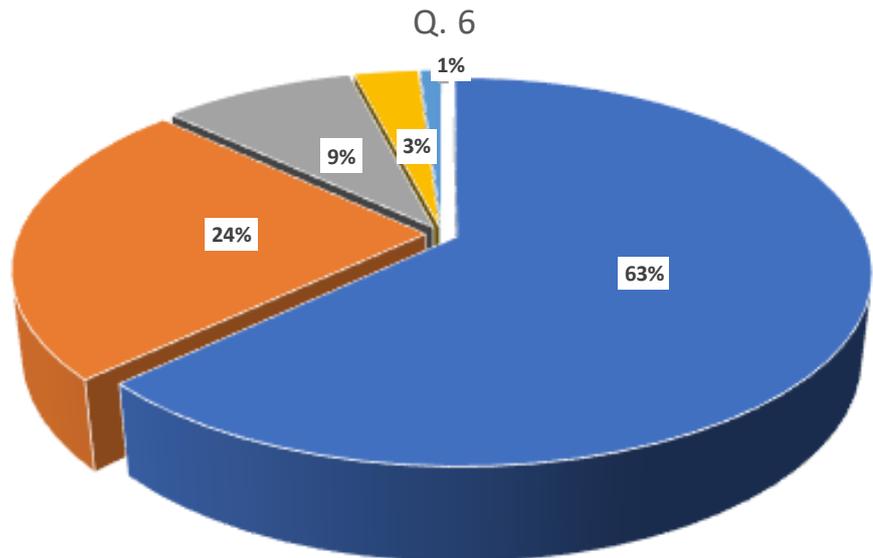
Question No. 5	
Options	No. of students responds
4 – Always fair	574
3 – Usually fair	171
2 – Sometimes unfair	103
1 – Usually unfair	09
0 – Unfair	00



■ 4 – Always fair ■ 3 – Usually fair ■ 2 – Sometimes unfair ■ 1 – Usually unfair ■ 0 – Unfair

6. Was your performance in assignments discussed with you?

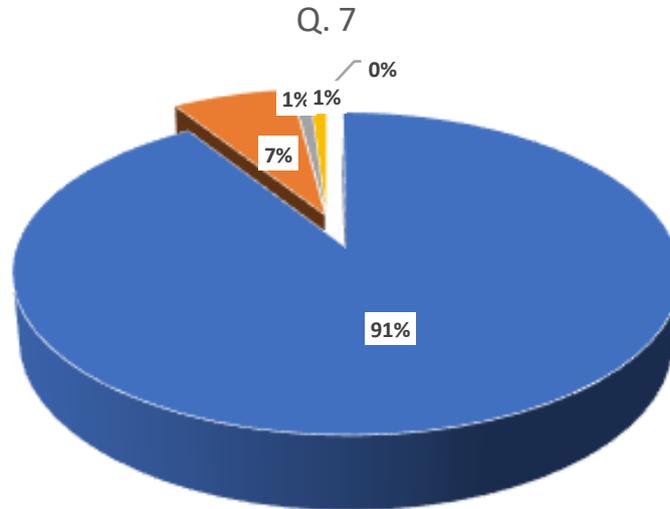
Question No. 6	
Options	No. of students responds
4 – Every time	539
3 – Usually	205
2 – Occasionally /Sometimes	77
1 – Rarely	26
0 – Never	00



■ 4 – Every time ■ 3 – Usually ■ 2 – Occasionally/Sometimes ■ 1 – Rarely ■ 0 – Never

7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

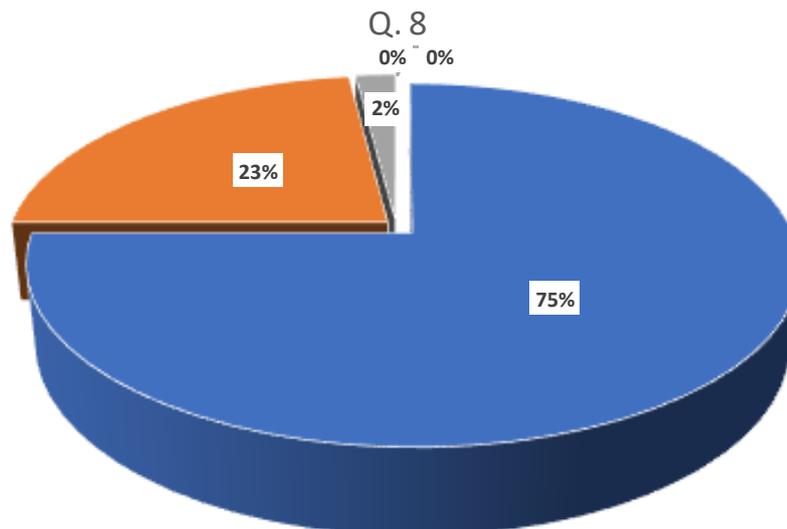
Question No.7	
Options	No. of students responds
4 – Significantly	779
3 – Very well	60
2 – Moderately	09
1 – Marginally	09
0– Not at all	00



■ 4 – Significantly ■ 3 – Very well ■ 2 – Moderately ■ 1 – Marginally ■ 0– Not at all

8. The institution provides multiple opportunities to learn and grow.

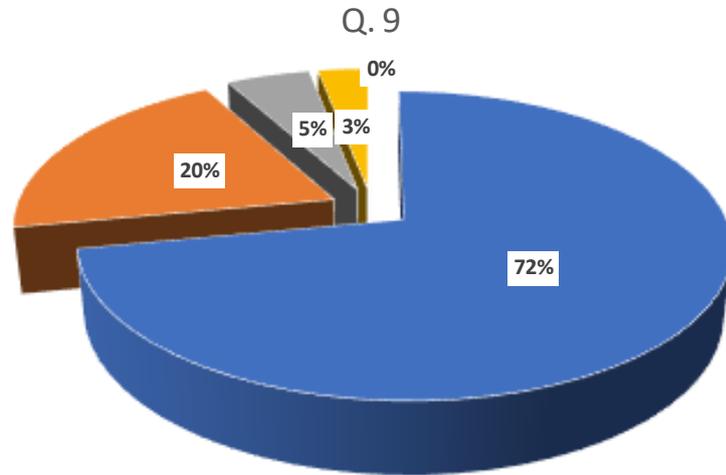
Question No.8	
Options	No. of students responds
4 – Strongly agree	642
3 – Agree	197
2 – Neutral	17
1 – Disagree	00
0– Strongly disagree	00



■ 4 – Strongly agree ■ 3 – Agree ■ 2 – Neutral ■ 1 – Disagree ■ 0– Strongly disagree

9. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

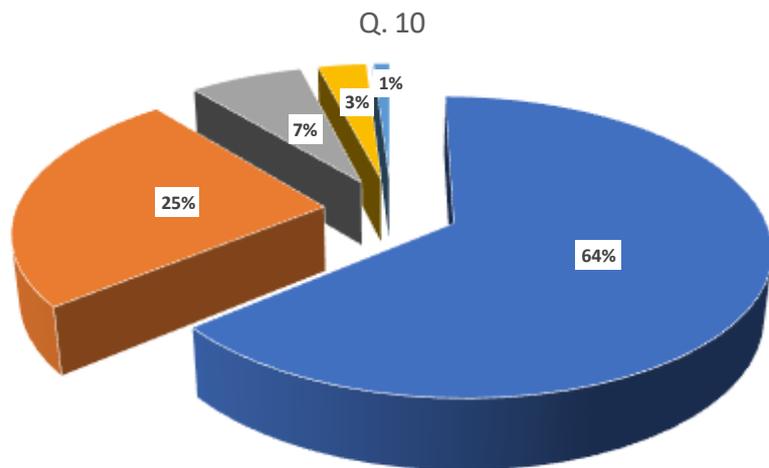
Question No.9	
Options	No. of students responds
4 – Every time	616
3 – Usually	171
2 – Occasionally/Sometimes	43
1 – Rarely	26
0 – Never	00



■ 4 – Every time ■ 3 – Usually ■ 2 – Occasionally/Sometimes ■ 1 – Rarely ■ 0 – Never

10. Your mentor does a necessary follow-up with an assigned task to you.

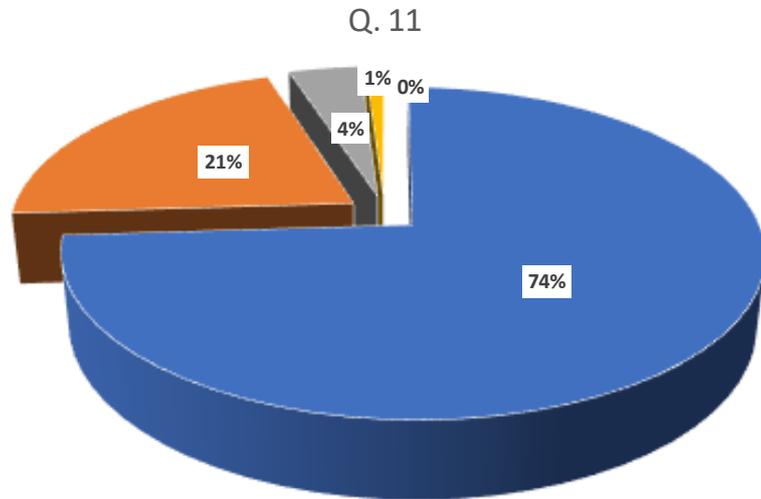
Question No.10	
Options	No. of students responds
4 – Everytime	548
3 – Usually	214
2 – Occasionally/Sometimes	60
1 – Rarely	26
0 – I don't have a mentor	09



■ 4 – Every time ■ 3 – Usually ■ 2 – Occasionally/Sometimes ■ 1 – Rarely ■ 0 – I don't have a mentor

11. The teachers illustrate the concepts through examples and applications.

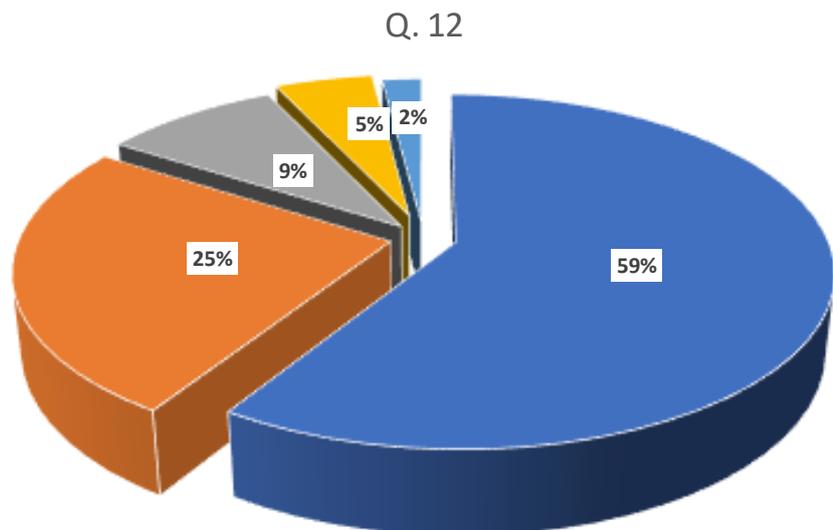
Question No.11	
Options	No. of students responds
4 – Everytime	633
3 – Usually	180
2 – Occasionally/Sometimes	34
1 – Rarely	09
0 – Never	00



■ 4 – Every time ■ 3 – Usually ■ 2 – Occasionally/Sometimes ■ 1 – Rarely ■ 0 – Never

12. The teachers identify your strengths and encourage you with providing right level of challenges.

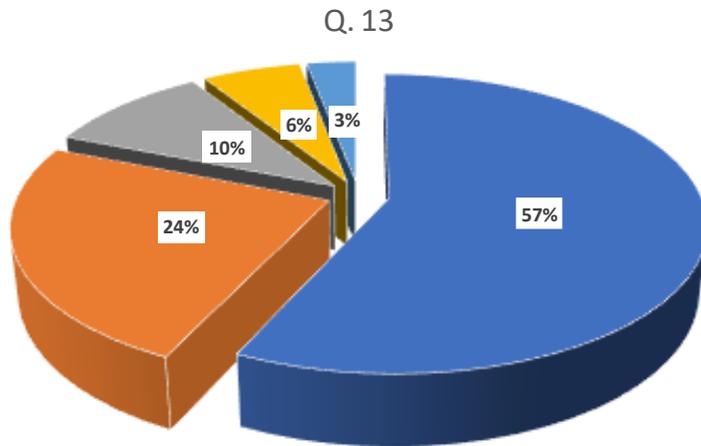
Question No.12	
Options	No. of students responds
4 – Fully	505
3 – Reasonably	214
2 – Partially	77
1 – Slightly	43
0 – Unable to	17



■ 4 – Fully ■ 3 – Reasonably ■ 2 – Partially ■ 1 – Slightly ■ 0 – Unable to

13. Teachers are able to identify your weaknesses and help you to overcome them.

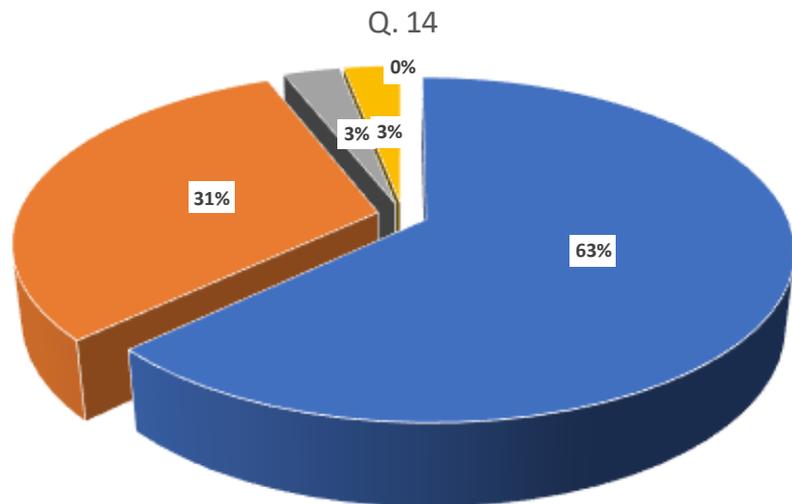
Question No. 13	
Options	No. of students responds
4 – Everytime	488
3 – Usually	205
2 – Occasionally/Som etimes	86
1 – Rarely	51
– Never	26



■ 4 – Every time ■ 3 – Usually ■ 2 – Occasionally/Sometimes ■ 1 – Rarely ■ 0 – Never

14. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

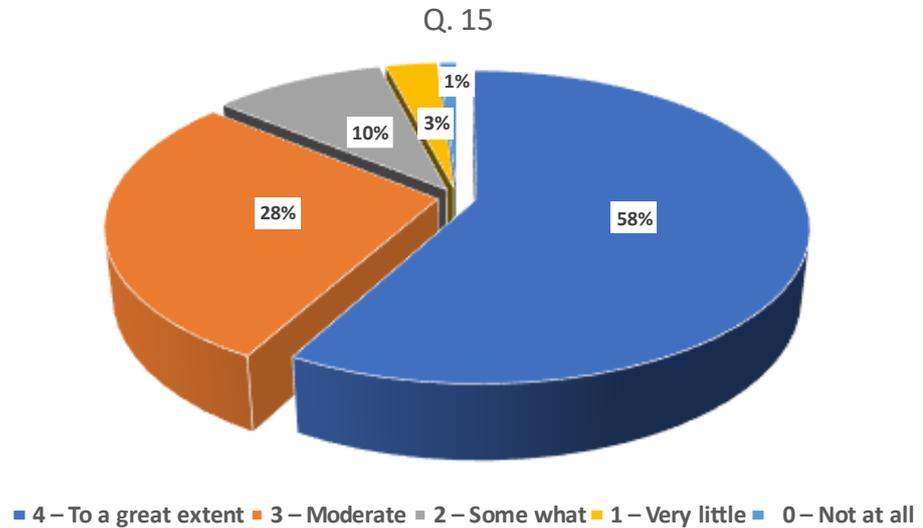
Question No. 14	
Options	No. of students responds
4 – Strongly agree	539
3 – Agree	265
2 – Neutral	26
1 – Disagree	26
0 – Strongly disagree	00



■ 4 – Strongly agree ■ 3 – Agree ■ 2 – Neutral ■ 1 – Disagree ■ 0 – Strongly disagree

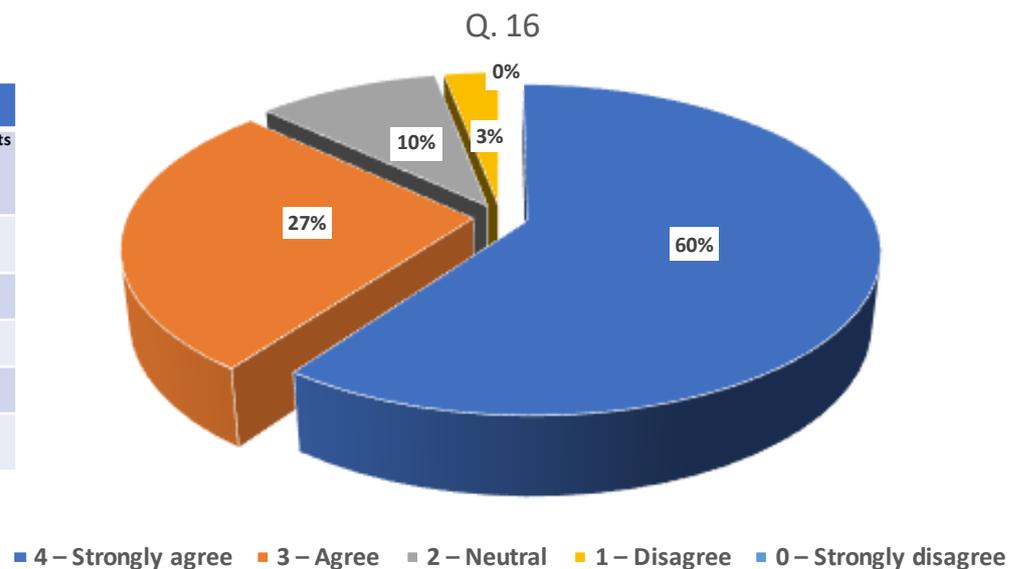
15. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

Question No.15	
Options	No. of students responds
4 – To a great extent	496
3 – Moderate	240
2 – Some what	86
1 – Very little	26
0 – Not at all	09



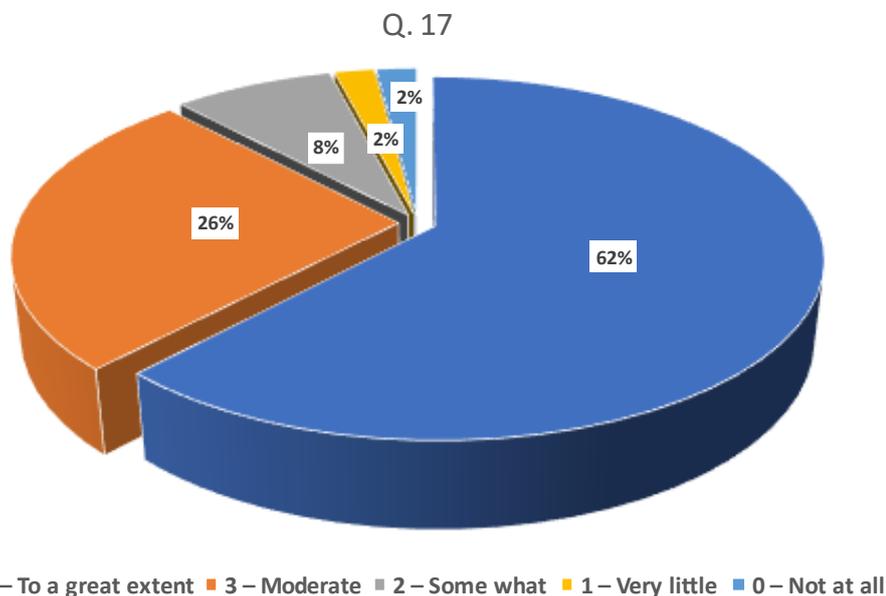
16. Teachers encourage you to participate in extracurricular activities.

Question No.16	
Options	No. of students responds
4 – Strongly agree	514
3 – Agree	231
2 – Neutral	86
1 – Disagree	26
0 – Strongly disagree	00



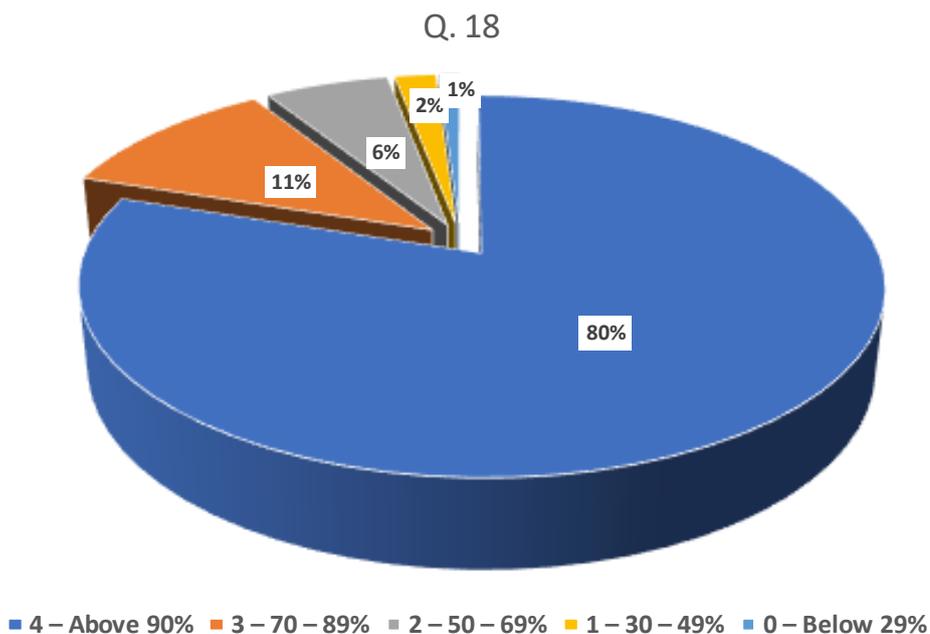
17. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Question No.17	
Options	No. of students responds
4 – To a great extent	531
3 – Moderate	223
2 –Some what	68
1 – Very little	17
0 – Not at all	17



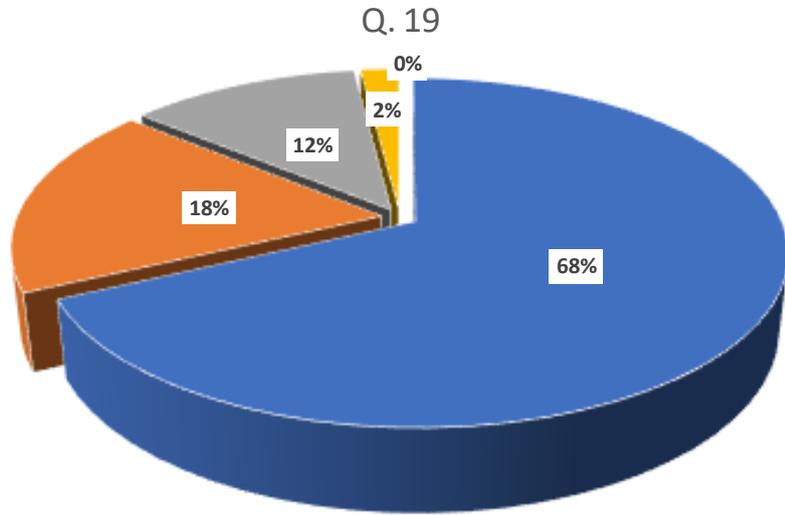
18. What percentage of teachers use ICT tools such as PPT, LCD projector, Multimedia, etc. while teaching.

Question No.18	
Options	No. of students responds
4 – Above 90%	685
3 – 70 – 89%	94
2 – 50 – 69%	51
1 – 30 – 49%	17
0 – Below 29%	09



19. The overall quality of teaching-learning process in your institute is very good.

Question No. 19	
Options	No. of students responds
4 – Strongly agree	582
3 – Agree	154
2 – Neutral	103
1 – Disagree	17
0 – Strongly disagree	00



■ 4 – Strongly agree ■ 3 – Agree ■ 2 – Neutral ■ 1 – Disagree ■ 0 – Strongly disagree